

Boston, April 20<sup>th</sup>, 2009

Mr. Andrew Burns  
The Burns Companies  
26 Wolcott Street  
Medford, MA 02155

Dear Andy,

I am writing to thank you for your efforts in providing project management services at the Spa Cove project. Taking over a partially renovated condo conversion is not a straight-forward task. My colleagues and I greatly appreciate the level of expertise and commitment that you and your staff brought to this assignment.

This project required an unusual level of coordination and management. Your effective and focused orchestration of multiple contractors concurrently allowed us to complete several challenging projects on the property successfully. You helped us negotiate the cumbersome local permitting process and successfully managed the relationship with the local permitting authorities.

We appreciate your demanding-but-fair approach to the management of the contractors. The project greatly benefited from your prompt identification and resolution of critical unforeseen issues during construction. Your staff successfully facilitated the communication between us and the contractors as well as the design team. Your team's ability to accurately and expeditiously handle the project's monthly application for payment process was instrumental to maintaining the progress of the project.

Please thank Dee and Murray on our behalf. We wish you and your staff the greatest success and look forward to working with you soon.

Sincerely,



Enrique Bellido  
Director of Construction Management